



KENSINGTON PLACE
A Memory Care Community

REDWOOD CITY

— North Atherton —

COVID-19 Preparedness Care



**Because we care. Because we take our responsibilities seriously.
Because our residents are family...**

We are working continually to sustain a COVID-safe environment.

We are complying with the latest recommendations and requirements issued by the Centers for Disease Control and Prevention (CDC) and our local Department of Health.

Team Members:

- We monitor team members for fever and symptoms of illness twice per shift.
- A team member who exhibits one or more COVID symptoms leaves our community immediately upon discovery and may resume working on premises only if and when all CDC return-to-work guidelines are met.
- Team members practice social distancing.
- Team members are equipped with personal protective equipment (PPE), such as protective eyewear, masks, gowns and shoe covers and will wear when appropriate.
- Team members wash hands and use hand sanitizer routinely throughout their shift.
- Masks will be worn by team members at all times.

Residents:

- We monitor resident temperatures and oxygen levels on every shift.
- Residents practice social distancing protocols while dining and during life enrichment activities.
- Residents wear masks when appropriate.
- We remind residents to wash and sanitize their hands throughout the day, and we provide assistance if needed.
- New residents quarantine for up to 14 days (*based upon testing results*).

Visitation: *We strictly adhere to the San Mateo County Department of Public Health and Community Care Licensing Safety Plans.*

- We are in compliance with team member testing requirements and do not have any staff shortages.
- We are compliant with all reporting requirements associated with COVID-19 response.
- We are in full compliance with all applicable state regulations, executive orders and state guidance related to COVID-19 Public Health Emergency.
- A copy of The Kensington's formal visitation plan is included on the next page.

**Call us at (650) 363-9200 if you have questions or concerns about
the steps we're taking to halt the transmission of COVID-19.**

**Because we care. Because we take our responsibilities seriously.
Because our residents are family...**

We are working continually to sustain a COVID-safe environment.

We are complying with the latest recommendations and requirements issued by the Centers for Disease Control and Prevention (CDC) and our local Department of Health.

Visitation Guidelines:

- Hours of visitation will be at the community's discretion.
- Visitors are 8 years of age or older or accompanied by an adult 18 years of age or older.
- Visit Ambassadors have been designated and trained to allow for help with the transition of residents, monitoring of visitation, and cleaning and disinfecting visitation areas after each visit, after screening is completed.
- The Kensington maintains signage regarding face mask utilization and hand hygiene practices.
- Visitors are screened for signs and symptoms of COVID-19 prior to resident access and are refused access if they exhibit any symptoms or do not pass the screening questions. Screening consists of checking temperature and asking screening questions to assess potential exposure to COVID-19, which includes questions regarding international travel.
- Documentation of visitor screening will be maintained and will include:
 - First & Last name of the visitor
 - A notation indicating the visitor was cleared and screened (both temperature and questions will be documented)
- Areas where visitors and residents meet are appropriately disinfected between visitations using EPA approved disinfectant.
- Adequate PPE will be available to ensure residents are wearing a face mask during visitation.
- Visitors will be required to wear a face mask at all times during the visitation. Kensington Place will provide a face mask in the event they show up without one.
- Kensington Place will provide alcohol-based hand sanitizer to visitors and residents, and team members will be trained on proper use and / or hand-washing.
- Visitation will not exceed 10% of the resident population and will be limited to outdoor areas, weather permitting. *We strongly recommend that you obtain and provide a negative COVID test (that was taken within a 7-day time-frame) prior to visitation.*
- Residents who are on isolation will not be eligible for visitors.
- We have designated a single point-of-entry into our community for all who enter or make deliveries.
- Only essential personnel are currently allowed into our community.
- We keep our residents and their families connected with Slack, video chat, phone calls, Eversound and FaceTime sessions.
- With permission and limitations set by the Executive Director, we are allowing compassionate care indoor visits for residents on hospice in the resident's suite.

**Call us at (650) 363-9200 if you have questions or concerns about
the steps we're taking to halt the transmission of COVID-19.**

**Because we care. Because we take our responsibilities seriously.
Because our residents are family...**

We are working continually to sustain a COVID-safe environment.

We are complying with the latest recommendations and requirements issued by the Centers for Disease Control and Prevention (CDC) and our local Department of Health.

Personal Protective Equipment (PPE):

- All team members and residents wear protective masks (except when eating or drinking).
- We stock and regularly monitor an inventory of protective masks, eyewear, gloves and gowns for all team members and residents.

Sanitation Measures:

- We use CDC-approved disinfectants, including Clorox 360, throughout our community, in high-traffic areas and in resident apartments.
- We use the Rubbermaid HYGEN™ cleaning system with Proctor and Gamble cleaning products that have been deemed effective against COVID.
- Team members retrieve deliveries outside our community and sanitize them before they distribute them.
- Only essential personnel are currently allowed into our community.

**Call us at (650) 363-9200 if you have questions or concerns about
the steps we're taking to halt the transmission of COVID-19.**